



diani ~ kenya **flamboyant**

FACSHEET 2010

General ambiance/ Guest experience

Flamboyant, is a small exclusive hotel located on the pristine Diani Beach on Kenya's south coast overlooking famously beautiful Indian Ocean. In addition to its spectacular location, **Flamboyant**, offers high standards of service including personal attention, excellent food in a refreshing and revitalizing atmosphere. We feel we have perfectly a high level of service without falling into the trap of pretentiousness. This ensures you will feel perfectly at home whilst your every need is catered for.

With an abundance of space, solitude and seclusion you will not find a more perfect beach getaway. Warm crystal clear waters and a palm fringed white beach are ideal for rest and relaxation, and there is also a range of activities for those with energy to burn. We warmly welcome you share our own slice of paradise.

Reception/ Internet

- Reception is open from 7:00 to 22:00. But on call 24/7.
- Guests receive a welcome cocktail and a refreshing iced cold towel on arrival
- Luggage will be taken to your rooms where our room staff with up pack (with your approval, of course) and hang your clothes in the wardrobes and drawers.
- Guest registration is required upon check-in.
- Payment – we accept cash (USD/EUR/GBP/KSH), credit cards (Master card and Visa card are accepted. Amex is not accepted) and /or Travellers Cheques – please note an extra 10% is charged on Travellers Cheques.
- Customer Care Centre – Get to know all you need to know about **Flamboyant** and its environs so you can make the most of every second of your stay with us.
- Free airport transfer from Ukunda Airstrip. Transfers from Mombasa airport at extra cost. Local transfers can also be arranged.
- International telephone services offered.
- Wireless internet services provided with compliments of **Flamboyant**.
- Basic first aid is available at the reception. For more serious instances, reception will notify a member of management immediately. We are 3kms from Diani Hospital incase of real emergencies.
- Guest complaint handling will be dealt with by a member of management.

Accommodation/ Garden

- All the rooms are en-suite and fully air conditioned, with additional ceiling and wall fans.
- An extra bed and/or a baby cot can be supplied upon request. Baby sitter service available upon request at an extra cost.
- Private massage, pedicure and/or manicure can be arranged upon request at an extra cost.
- A bowl of dried fruits and chocolates are offered in the rooms every evening.
- A tray with coffee, a selection of Kenyan tea and herbal teas are complimentary placed in the rooms. A small electric water kettle is also provided.
- Room service, wake-up calls, early morning tea/coffee, sundowner drink services are offered upon request.
- Stationary folders provided in all rooms. Also provided is a map of Diani & brochures for the various places to visit and activities available.
- Safes in all the rooms. An instruction manual for the same has been provided. Please store your valuables like passports and/or money in them. The hotel will accept NO liability for any loss of the same.
- Hair dryers are available in all rooms.
- Small torches are available in all rooms.
- There is a back-up silent-proof generator incase of any power outages.
- Our staff turn-up the beds and spray for mosquito's every evening.
- Laundry is complimentary. Items placed in the laundry baskets will be collected in the morning and returned in the evening depending on the weather.
- Flowers are placed in all rooms on arrival and refreshed daily. Extra flower decorations are provided for honeymooners for that extra special touch. Also dinner in the Gazebo can be pre-arranged.
- Meals can be served in rooms upon request, at no extra cost.
- A bottle of Sparkling wine is offered at arrival for Honeymooners.
- We do not allow pets as Sumu and Taru our own dogs whilst loving human company are not too keen on their canine counterparts!

Restaurant/Kitchen

- Breakfast: 8:30 – 10:00
- Lunch: 12:30 – 14:30
- Dinner: 19:00 – 21:30
- Afternoon tea: 16:30
- Elaborated breakfast with a variety of seasonal fruits, fresh fruit juices, yoghurt and cereals. Eggs, bacon, sausages and other hot dishes prepared and served 'a la minute', or buffet breakfast are arranged at our guests' convenience.
- Lunch and dinner may vary from time to time. We offer a combination of A La Carte Menu, buffets, barbecues, elaborated more formal platter service at dinner and also theme nights.
- We do cater for vegetarian and other special dietary requirements. Please inform us in advance and give relevant details upon making the reservation.
- Our Chef is specialized in Seafood, International and Traditional Cuisine. He will delight your senses with elaborated menus, and A La Carte specialties. All products are freshly caught, and season depending.
- Guests may dine at the unique Ali Barbour's cave restaurant. Lunch and dinner may also be taken at the Forty Thieves Beach Bar. Please inform the manager for table reservations.

Special functions

- **Flamboyant** has a tradition of creating colorful functions for every occasion. Exclusive dinners can be enjoyed in the candlelit gazebo on the beach with our house dish of steamed seafood and champagne. Weddings, birthday parties and anniversaries are given our special **Flamboyant** touch!
- Ask about the Candlelit dinner in the Gazebo, a truly special way to savor your holiday!

Bar

- Our normal package is fully inclusive i.e. **Flamboyant** house wines and spirits, beers and soft drinks. Premium brands are available at an extra cost to the guest. Bed and Breakfast guest will be charged for anything they consume. There is also a corkage fee of 400/- per bottle brought into Flamboyant. Guests are welcome to help themselves to the bar. Please sign for the drinks taken in the bar book on the counter. Cocktails both alcoholic and non alcoholic also served upon request

Swimming pool/Terrace

- The swimming pool is reserved for hotel residents only.
- The pool is unattended and as such, **you swim at your own risk – children must not use the pool unsupervised.**
- Sun loungers complete with mattresses, pillows and towels are around the pool.
- A plate of fresh fruit slices will be offered at intervals whilst sun bathing at the pool.
- There is a table for two at the far end of the pool terrace, exclusively for couples to have a romantic lunch or dinner whilst enjoying the beautiful ocean view and cool relaxing sea breeze
- There are shower rooms to the right of the pool. Alternatively, a shower has been installed in the corridor on your way to/from the beach.

Other Activities – In house

- Tennis and squash courts are available at **Flamboyant**.
- Billiards Table – no cost, but a deposit must be left with the manager
- Deep sea fishing on Sashimi. Rates upon request.

Other Activities – Out of house (rates upon request)

We are more than happy to organize any of the following:

- Snorkeling
- Diving
- Deep sea fishing
- Local fish trips in traditional sailing boats
- Kite surfing
- Golf at the prestigious Leisure lodge
- Day trips to nearby Shimba Hills game park
- Spa treatments
- Walks in the coastal forests with The Colobus trust.

Our responsible footprint to Earth:

Among many environmentally actions and local community support, **Flamboyant** is also rated

